## YOUR EQUIPMENT IS OUR PRIORITY



**Preventative Maintenance Contract** 

We understand the importance of keeping your equipment running at maximum efficiency and minimising the risk of downtime, that's why we offer tailored maintenance contracts to suit the unique needs of every customer we work with. We believe that building a partnership with our customers begins with a deep understanding of their business and their specific requirements.

We appreciate that every customer is different, with their own set of variables to consider. That's why we take the time to understand your business and tailor a maintenance package that is perfect for you. From the frequency of your cooling system's use to the skills and resources available in-house, your budget and the cleanliness of your environment, we take everything into account to ensure that your maintenance package is customised to your needs.

We provide our maintenance contracts with the necessary items such as legal compliance paperwork, next day engineer visits, discounts on spare parts and labour rates, and minimum visits per year. However, we also offer a range of additional services that can take your maintenance to the next level:

Technician support 24/7

4-hour call-out guarantee 24/7

Centralised monitoring & logging on system running Remote monitoring & logging on live system running

Energy survey report on reducing energy usage

Road map working towards Nett Zone

Reduction survey in CO2 emissions

Water quality checks

Glycol concentration checks

Oil analysis

Chemical clean on-air heat exchangers

Maintenance of the full chilled water system

Maintenance of the full chilled water system

Contingency planning

Vibration analysis

Our ultimate goal is to keep your equipment running smoothly, so you can focus on running your business. Contact us today to arrange your free of charge, no-obligation survey. Whether we meet on-site or over the phone, we will work with you to create a customised Proactive Maintenance Package that fits your specific needs. With our tailored solutions and exceptional customer service, we guarantee that you will never have to worry about equipment downtime again.

We're committed to providing exceptional after-sales service to all customers, regardless of whether they use our equipment or another manufacturer's. If you're not satisfied with your current provider, don't hesitate to give us a call. We offer some of the best solutions and rates for equipment from other manufacturers, and our experienced team is always happy to help. So, whether you're looking for maintenance, repairs, or upgrades, we've got you covered.

## **CONTACT US TODAY**

to see how we can help you optimise your cooling system and keep your business running smoothly.

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